



HPL STRATEGIC PLAN 2023 - 2027

VISION:

A vital centre to collaborate, connect and explore the world in which we live.

MISSION:

To provide accessible services, programs, collections, and spaces designed to inspire and enrich the community.

VALUES:

Intellectual Freedom, Equitable Access, Sustainability, Respect, Innovative, Accountability, Leadership, Community, Lifelong Learning, & Creativity.

OBJECTIVES AND STRATEGIES

Pillar #1: SPACES

Refresh and renovate spaces to current and future needs.

Ensure the library as a community space meets the needs of the community.

Set out vision for the library's capital plans and balance this with a refresh/maintenance of the space.

Pillar # 1: Spaces			
Possible Committee(s) Involved: Spaces, Planning and Advocacy			
Objectives	Staff Work	Board and Staff Work	Year of Work
<i>Maker Space</i>		X	TBD
<i>Food – Exploring Social Enterprise</i>		X	Discussions 2025
<i>Art – Mural/Beautifying Library Space in general</i>		X	TBD
<i>Outdoor Space</i>		X	TBD
<i>Lighting in Library and Staff Space</i>		X	TBD
<i>Carpet</i>	X		2024 budget
<i>Bathrooms</i>		X	TBD
<i>Empire Lot – Commercial Spaces effect on Parking</i>		X	When arises
<i>The Future of the Annex</i>		X	Discussions begin in 2024



Sound Dampening on Ceiling	X		2025 budget
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Pillar #2: COMMUNITY ACCESS, OUTREACH, and ENGAGEMENT

Increase the Library's presence and profile in the community.

Meet the community where they are.

Leverage the power of community to bolster Engagement, Access, and Outreach.

Work with community partners to build capacity for the library and partner.

Pillar #2: Community Access, Outreach, and Engagement			
Possible Committee(s) Involved: Planning and Advocacy			
Objectives	Staff Work	Board and Staff Work	Year to Work on it
<i>Serving Outlying Communities in the Municipality</i>		X	<i>Begin Planning 2024</i>
<i>Underserved Populations</i>		X	<i>2024 – 2027</i>
<i>Outreach Events</i>		X	<i>Ongoing</i>
<i>eBooks</i>		X	
<i>Community Think Tank</i>		X	<i>2026</i>
<i>Realtors Association</i>	X		<i>2024</i>
<i>Bridge Project</i>	X		<i>2024</i>

Pillar #3: SERVICES and PROGRAMS

Connect and guide users to community opportunities.

Ensure library services and programs are exciting to the community.

Have services and programs that are valued by the community.

Pillar #3: Services and Programs			
Possible Committee(s) Involved: Planning			
Objectives	Staff Work	Board and Staff Work	Year to Work on It
<i>Books for Newborns</i>	X		<i>Currently in Progress (2023 – 2024)</i>
<i>Social Services</i>	X		<i>2025</i>
<i>Volunteer Program</i>	X		<i>Currently in Progress (2023 –</i>



			2024)
<i>Increase Use of Library by 18-24 Demographic</i>		X	TBD
<i>Staff Training</i>	X		Ongoing